

Choosing A New Healthcare Provider

- 1. Determine whether or not the caregiver is a member of your Plan's Preferred Provider Network.**
- 2. Arrange for a Courtesy (i.e., cost-free personal interview.)**
- 3. Determine the caregiver's medical credentials.**
- 4. Determine the caregiver's institutional affiliations (e.g., hospitals, clinics, etc.)**
- 5. Discuss his/her professional practice – where, how long.**
- 6. Discuss his/her accessibility practices and procedures, both emergency and routine.**
- 7. "Ask around" regarding patient satisfaction with caregiver's professional performance.**
- 8. Determine through your State Board of Medicine if there is any record of malpractice.**
- 9. Discuss payment procedures.**